

Sync All Mode: Quick Start Guide

LinkPoint Connect: Cloud Edition (Exchange + Salesforce)

How to Sync Using All Mode

Sync All mode enables users to automatically sync their calendars, contacts, emails, or tasks, making it simple to move data between Microsoft Exchange and Salesforce.

Example: The steps to configure Sync Job settings are the same for all relevant Sync Jobs but may not be accessible to all end users.

1. Choose where you want to apply the changes: **Subscription, Profile, or My Settings.**
2. Select the **Edit** link to launch the Settings window.
3. Select the option to **Attempt to Sync All Emails.**
4. Click **Save** to apply the changes.

Get more out of Cloud Edition...

We want you to use LinkPoint Connect: Cloud Edition to its full potential. Here are some handy resources to help you along the way.

- [Email Sync](#): One-off record emails and calendar items to Salesforce “what” records like Accounts.
- [Searchable Knowledge Base](#): Detailed articles for each LinkPoint Connect function
- [Video Library](#): Guided tutorials of specific Cloud Edition features including Set Up and Sync
- [LinkPointers Webinars](#): Live demonstrations on various topics with audience Q&A

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